

# INDEX

- Abuse, 3, 7, 34, 39  
Academic, 2, 3, 110, 128  
Accountability  
    ‘beneficiary’, 42  
    upwards and downwards, 47,  
    75  
    ‘value for money’, 54  
ActionAid, 13, 45, 122, 124, 125  
Afghanistan, 18, 94, 96  
Aid agency, 35, 37, 54, 78, 101,  
    102  
Aid chain, 47, 50, 56, 61  
Aid industry, 1, 5, 34, 50, 97, 112  
Air crash, 33, 45  
Aleppo, 98, 99, 114  
  
Band Aid, 5  
Bangkok, 23, 26, 57, 93  
Battleground of knowledge and  
    power, 61, 136  
Benin, 24, 57  
Bridge building  
    institutions and donors,  
    112–113  
    internal, 112  
    public, 111–112  
Brochure talk, 45, 46, 62, 118,  
    122, 129  
Bunkerisation, 42, 45  
Busan Partnership for Effective  
    Development Co-  
    operation, 50  
  
Cairo, 24, 25, 57  
Cameroon, 55, 84, 85  
Case studies  
    Aleppo, 114  
    fictional, 99, 107  
    qualitative data stemming, 82  
    Typhoon Haiyan, 114  
Change  
    challenge of, 121–123  
    climate, 106  
    constructive, 8  
    experimentation, 129–131  
    INGOs, 125–129  
    large-scale political and  
        economic, 19  
    organizational, 123–125  
    poverty or climate, 66  
    social, 9, 52, 85  
    substantive, 136  
Change agency  
    ‘brochure talk’, 119  
    INGOs. *See* Change agency  
        INGOs  
Change agency INGOs  
    contrasting service delivery, 120  
    functions, 123  
    resources, 121  
    structure, 109  
    transformation, 122  
Change curve, 121  
Cities  
    Bangkok, 23, 57  
    burgeoning sex trade, 23  
    Cairo, 24  
    Cotonou, 24  
    ‘Hawkers markets’, 23  
    HIV infection rates, 16  
    India, 62  
    INGOs, 8  
    Singapore, 23  
    Zabbaleen, 25  
Civil Society Index, 65  
Closed spaces, 73

- Cold War, 12, 13  
 Colonialism, 14  
 Communities of practice, 71  
 Community development, 14, 22, 28, 58, 77  
 Copper belt, 10, 16, 18  
 Cosmopolitan activists, 41  
 Cotonou, 24, 26, 94  
 Created spaces, 73, 77, 90, 107  
  
 Department for International Development (DfID), 50, 54  
 DESINVENTAR, 88, 89, 90  
 DEVCO, 50  
 Development  
   community, 14, 18  
   historical, 62  
   humanitarian, 96  
   international, 14, 18, 53  
   sustainable, 14  
   Tanzanian, 78  
 DfID. *See* Department for International Development (DfID)  
 Disaster risk reduction (DRR), 66, 67, 68, 90, 127  
 Disconnection, 33, 39, 42, 45, 59, 118  
 Disruption, 7, 129, 130, 136  
 Downwards accountability, 47, 74, 109  
 Drop the Debt, 12, 17, 18  
 DRR. *See* Disaster risk reduction (DRR)  
  
 Earthquake  
   Gorkha, 97, 134  
   Guatemala, 12  
   Haiti, 3, 96, 98  
   Ionian Islands, 12  
   Peru, 12  
 East Delhi, 64, 72  
 ECHO, 50  
 Egypt, 24  
 EM-DAT, 88  
 Ethiopia, 4, 5, 81, 86  
 EveryChild, 124, 125, 129, 130  
  
 Everyday disasters, 27, 68, 88, 93, 105, 134  
 Experiential knowledge, 70  
 Experimentation, 129–131  
  
 Financial resources, 50, 59, 107, 113  
 Florence Nightingale, 9, 11  
 Foundations, 50–53, 118  
 Framework  
   ‘disaster risk reduction’ (DRR), 66  
   ‘effectiveness’ of aid, 50  
   industry architecture, 64  
   international, 61  
   Sendai Framework, 71, 73  
   SOL process, 82  
   UNISDR framework, 127  
 Free market, 15, 16  
 Frontline, 26, 27, 68, 89, 95  
 Funding  
   constraints, 36  
   donors, 54  
   ‘grand bargain’, 7  
   INGOs, 17, 50, 113  
   institutional, 17  
   ‘restricted’, 53  
   ‘unrestricted’, 53  
 Fundraising, 12, 43, 44, 112  
  
 Garbage village, 24  
 GFCF. *See* Global Fund for Community Foundations (GFCF)  
 Global action network, 126, 127  
 Global Campaign for Education (GCE), 128  
 Global financial crash, 17, 22  
 Global Fund for Community Foundations (GFCF), 128  
 Global Network for Disaster Reduction (GNDR)  
   disconnect, 68  
   Frontline, 26, 27, 57  
   mission statement, 126  
   ‘Views from the Frontline’ (VFL), 68, 127

- Gorkha earthquake, 97, 134
- Governments
- accountability, 54
  - donors, 54
  - Ethiopian, 5, 14
  - institutional funding, 17
  - local government, 82
  - multilateral agencies, 52
  - national governments, 50
  - regional, 16
- Grand bargain, 7, 50, 93, 95, 99
- Hague disarmament conference, 11
- Haiti, 1, 3, 7, 34, 37, 98
- Henri Dunant, 9, 11
- HFA. *See* Hyogo Framework for Action (HFA)
- HIV, 10, 16, 48, 81
- Honduras, 25, 57, 62, 63–64, 94
- Human bomb, 24, 57
- Human Development Index, 65
- Humanitarian
- disasters, 13
  - INGOs, 10
  - 'L3' crisis, 98
  - neutrality, 5
  - response, 14
- Humanitarian development nexus, 43, 93, 95, 96, 106, 122
- Humanitarian response
- INGOs, 10, 14
  - migration, 41
  - NNGOs, 97
  - North American churchgoer, 49
  - Peru, 62
- Humanitarian worker, 34, 39, 40, 42, 96
- Hurricane Mitch, 6
- Hyogo Framework for Action (HFA), 66, 67
- ICCO, 124, 125
- Ikengeza, 56, 78, 79, 80
- Income, 1, 17, 50, 56, 114, 131
- Indicator, 38, 61, 69
- Informal economy, 21, 23, 24, 25, 27
- Informal settlements, 27, 29, 30
- Innovation, 71, 85, 125, 129, 136
- Institutional knowledge, 59, 60, 61, 73, 91
- Institutions
- donors, 75, 112
  - funding, 17, 59, 112
  - knowledge, 59
- International development, 2, 4, 14, 18, 51, 83
- International Monetary Fund (IMF), 12, 17
- International non governmental organisation (INGO)
- change agency, 108
  - designing, 125–129
  - functions, 14, 15
  - humanitarian response, 14
  - industry history, 9–19
  - institutional donors, 75
  - internal bridge-building, 112
  - NGOs, 56, 107
  - political bridges, 111
  - public failures, 46
  - roles converging, 96
  - service delivery, 108
- Invited spaces, 73, 74, 107
- Kabul, 35, 94, 96, 98
- Kathmandu, 23, 26, 83, 85, 89, 135
- Kiribati, 83, 85, 111
- Knowledge
- institutional, 59
  - local knowledge, 71, 81–82, 88–90
  - power and politics, 72
  - power matrix, 74
  - scientific, 70, 74
  - situated knowledge, 70, 71
- Knowledge and power matrix, 74
- Learning
- local learning, 60, 77–91
  - organizations, 7, 8, 60
  - situated learning, 70, 71, 108, 119
- Learning from action, 70

- Limbe City, 55  
 Live Aid, 5  
 Local knowledge, 81–82, 85–90  
 Local level, 7, 56, 120, 129, 131  
 Local NGO, 24, 55–56  
 Logframe, 54, 55, 56  
 Logical framework, 54
- Micah Challenge, 128  
 Millennium development goals  
     (MDGs), 64–65, 128  
 Mokattam, 24, 26, 94  
 Monitoring and Evaluation  
     (M&E), 54  
 Mosquito Coast, 63, 73  
 Multidimensional Poverty Index, 65  
 Multilateral agencies, 50–53
- Narrative disjunction, 45, 46, 118,  
     122, 135  
 National Society for Earthquake  
     Technology (NSET),  
     133, 134, 136  
 Ndola, 11, 16, 48  
 Network  
     Global Fund for Community  
         Foundations (GFCF),  
         128  
     GNDR, 67  
     NGO, 54  
     ProVention Consortium, 128  
     Start Network, 129, 130  
 Neutrality, 5, 11, 18, 99  
 Nexus, 93, 95, 97, 100, 136  
 Nigeria, 13, 24, 67, 68  
 Non governmental organisation  
     (NGO), 2, 5, 7, 41,  
     49, 81  
 Nueva Suyapa, 25, 26, 57, 94
- Organisational change, 121,  
     123–125, 130  
 Oxfam, 3, 8, 30, 34, 64
- Pakistan, 84, 85, 97, 111  
 Palm oil plantation, 104  
 Pan global professionals, 41
- Participation, 29, 45, 109, 129  
 Participatory, 28, 31, 90  
 Partnership, 42, 55, 113, 121, 126  
 Paulo Freire, 14, 72  
 Peru, 12, 62–63  
 Philippines, 84, 96, 98, 110, 111  
 Pilot, 5, 33–46  
 Pluralist, 77
- Political  
     agendas, 45  
     expediency and institutional  
         knowledge, 61  
     issues, 18, 43  
     priorities and negotiations, 69,  
         118  
     superpowers, 13  
 Political knowledge, 61  
 Polycentric, 127, 129  
 Post traumatic stress disorder  
     (PTSD), 33, 37, 38, 39,  
     45
- Poverty  
     change agencies, 1  
     ‘Lords of Poverty’, 7  
     ‘poverty reduction’, 51  
     ‘zero poverty’, 65  
 Poverty Index, 65  
 Poverty reduction, 10, 30, 51  
 Power, 15, 29, 69, 72, 108  
 Practitioner, 2, 3, 35, 46, 70  
 Primary healthcare, 62
- Project  
     cancellation, 49  
     INGOs, 29  
     logframes, 54  
     ‘Tamkeen’, 98  
 ProVention Consortium, 128  
 Psychological first aid (PFA), 39  
 PTSD. *See* Post traumatic stress  
     disorder (PTSD)
- Public  
     engagement, 44  
     INGOs, 3, 33, 112  
     UK public, 43
- Qualitative, 82, 83  
 Qualitative analysis, 68  
 Quantitative, 55, 82

- Reconstruction, 6, 9, 19, 100, 134
- Red Cross, 6, 11, 17
- Reflection, 70, 71, 87, 135
- Reflective practitioner, 70
- Refugee camp, 2, 13, 39, 80
- Resources
  - access and provision, 113–114
  - financial, 50, 59
  - INGOs, 9, 17, 49, 118
  - regional, 87
  - shared, 86
  - substantial, 31
- Rural work, 30
  
- Safeguarding, 34, 48
- Save the Children (STC), 4, 11, 29, 122
- Science, 70, 72, 88, 90
- Scientific knowledge, 69, 70, 74, 77, 86
- Self organised learning (SOL), 81, 82, 86
- Self-reliance, 14, 58, 111
- Sendai Framework for Disaster Risk Reduction, 67, 69
- Service delivery, 1, 2, 14, 59, 119, 136
- Sexual abuse, 34, 35, 39
- Sharp end practitioners, 34, 46
- Singapore, 23
- Situated knowledge, 135
  - ‘communities of practice’, 71
  - INGOs, 90, 97
- Slum/Shack Dwellers International (SDI), 89, 90
- Slums, 2, 16, 23, 48, 85, 118
- Social change, 14, 52, 58, 85, 122
- Start Network, 129, 130
- STC. *See* Save the Children (STC)
- Stress, 33, 39, 102
- Structural Adjustment Programme (SAP), 16, 17
- Structures
  - defined, 120
  - hierarchical organizational, 10, 18
  - INGOs, 48, 59
  - substantial, 31
- Sustainable Development Goals (SDGs), 65
- Syria, 10, 18, 38, 99
- Syrian War, 98
  
- Taken-for-granted, 72, 77, 78, 96
- Tamkeen project, 98
- Tanzam highway, 22
- Tanzania, 13, 22, 78, 79
- Target, 51, 65, 67, 118, 136
- Tearfund, 2, 11, 126, 127, 130
- Tragedy of the commons, 87
- Transform, 119, 123, 130
- Transformation, 14, 18, 114–115, 125, 135
- Triple loop learning, 86
- Tsunami, 6, 66
- Typhoon Haiyan, 96, 97, 114
  
- Uhambingeto, 22, 80, 81
- UNISDR, 67, 68, 88, 126, 130
- United Nations, 35
- Upwards accountability, 47, 75, 83, 112, 122
- Urban
  - programming, 30
  - rural respondents, 27
  - slums, 119
  - threats, 27
- Urban population, 28, 118
- USAID, 50, 51
  
- Vicarious trauma, 39
- Views from the Frontline (VFL), 68, 127
- Vulnerability and Capacity Assessments, 28
  
- War on terror, 51, 94
- Washington Consensus, 15
- World Bank, 6, 12, 15, 17
- World Happiness Report, 65
- World Humanitarian Summit, 7, 95, 111, 122
  
- Yokohama Strategy, 66
  
- Zabbaleen, 24, 25, 57
- Zambia, 10, 13, 18, 49, 58
- Zimbabwe, 86